



Mynd Essentials Quick-start Guide

www.MyndImmersive.com/quickstart

What's included

Note: The system includes an HTC Flow hand controller. The controller is not required for standard operating use and should only be used under the advice of Mynd technical support.



HTC Flow Headset (1x)



Detachable Face Gasket (1x)
(will arrive connected to the headset)



HTC Flow Hand Controller (1x)



Care Tablet with Case (1x)
(will arrive with case attached)



Auxiliary Battery (1x)



USB-C Charging Cords (2x)



100w USB-C Charging Brick (1x)
(do not use a standard 8w charging bricks)



Mynd Cleaning Cloth (1x)



Hard Case with Custom Foam Insert (1x)

Charging the system batteries

The USB-C charging cables and the white 100W USB-C charging bricks are used to charge all the hardware supplied, including:

Auxiliary battery: PLEASE NOTE: The Auxiliary Battery MUST be fully charged before each use. To charge the Auxiliary Battery, connect it to the USB-C charging brick using the USB-C charging cord. It is recommended that Auxiliary batteries are charged for at least an hour prior to use. A fully charged auxiliary battery will power 2-3 hours of consistent headset use.

Care Tablet: Connect the tablet to the USB-C cord and attach it to a charging brick.

Headset: The HTC Flow Headset will retain its internal charge while attached to the the auxiliary battery, and therefore typically the headset does not need to be charged, however, if necessary, it can be recharged using the USB-C charging cable and the supplied 100W white charging bricks.

Connecting the battery to the headset

Auxiliary battery: Use the external Auxiliary battery. Attach the USB-C cord to the port on the battery. Connect the other end to the port attached to the right-hand frame of the headset. Auxiliary battery can be held in a lap/pocket while in use.

Power up and configuration

Note: The tablet should be powered up prior to the headset.

Tablet:

Step 1: Remove plastic screen covering. This is not a screen protector.

Step 2: Power on tablet by holding the smaller of the two buttons for two seconds. The startup time for the tablet should be within 30-40 seconds. At no point during this startup time are you required to touch any of the buttons on the tablet. A 'splash' screen will appear for 10 seconds, and you will then launch directly into the Mynd Tablet Application.

Headset:

Note: The Mynd Essentials system is set up in a 1:1 configuration. This means that the tablet is designed to connect to 1 set of glasses. These systems are not designed to be used in proximity with each other. You will need to ensure that each system is not within 75 ft. of another system that is turned on.

Step 1: Connect the headset to the (charged) auxiliary battery using the supplied USB-C cord. The headset will automatically enter a power-up sequence. After around 1 minute, the headset will power on and enter the Mynd 'beach setting.' You should see the Mynd logo and a menu selection. At no point, until you are in the Mynd application, are you required to touch any of the buttons on the headset.

Controlling applications from the tablet

The Care Tablet is used by the caregiver/therapist to launch, view and control the user experience.

With the applications running on both the headset and the tablet, the tablet will automatically connect to the headset. The headset serial number will appear on the headset management banner.

Power down

Tablet: Hold the power button down for two seconds and select power down when the menu appears.

Headset: Remove the auxiliary battery USB-C cable from the headset, this will automatically power down the headset.



Scan the QR code or visit www.MyndImmersive.com/quickstart for instant access to invaluable support materials that will enhance your experience.