



What's included



HTC Flow Headset with Detachable Face Gasket (1x)



Auxiliary Battery with Velcro Carrier (1x)



USB-C Charging Cords (2x)



100w Charging Brick (1x)
(do not use a standard 8w charging brick)



Mynd Cleaning Cloth (1x)



Hard Case with Custom Foam Insert (1x)



HTC Flow Protective Pouch (1x)



HTC Flow Headstrap (1x)

Charging the System Batteries

The USB-C charging cables and the 100W USB-C charging brick are used to charge all the hardware supplied, including:

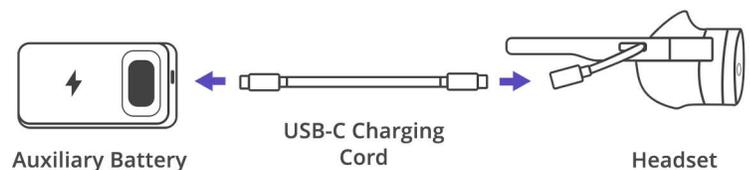
Auxiliary Battery: To charge the Auxiliary Battery, connect it to the charging brick using the USB-C charging cord and plug the charging brick into a standard wall outlet. You can check the Battery's charge by pressing the small black button on the side of the Battery. We recommend that the Auxiliary Battery be charged to at least 70% before usage. A fully charged Battery will power 2-3 hours of consistent Headset use.

Headset: The HTC Flow Headset has an internal battery that typically does not need to be charged. However, if necessary, connect the Headset to the charging brick using the USB-C charging cord and plug the charging brick into a standard wall outlet.

Always make sure that the USB-C cables are firmly attached to the Headset, Auxiliary Battery and/or charging brick.

Power Up

Attach the USB-C cord to the port on the (charged) Auxiliary Battery. Connect the other end to the port on the right-hand frame of the Headset. See reference image to the right. The Auxiliary Battery can be held in your lap or in a pocket while in use.



The Headset will automatically enter a power-up sequence in which you might see different images and menus. If it does not automatically start, press the power button on the top right of the Headset. Once started, you are not required to touch any additional buttons on the Headset. After around 1 minute, the Headset will automatically enter the Mynd application. Here, you should see a beach setting with the Mynd logo and a menu of content categories.

Headset Placement

Most users do not rest the frames of the Headset behind their ears like normal glasses. For best positioning, rest the frames of the Headset on the sides of your head, above your ears. If you prefer, you may also attach the Headstrap behind your head to hold it in place.

Choosing Content in the Headset

You can use gaze-based navigation to open categories, videos and exit videos.

- As you move your head/gaze, a white dot will appear on the screen.
- Hover the white dot over the icon you want to select until a circle forms. When the circle is complete, the icon will be selected.
- To exit a video, stare down to your left and hover your gaze on the 'exit video' button.

Power down

Headset: Remove the USB-C cable from the Headset, this will automatically power down the Headset.

FAQ

Battery / Charging:

How low of charge can my equipment tolerate? We highly recommend using fully charged equipment for the best experience. The Auxiliary Battery will power the Headset until it runs out, but we recommend keeping the charge above 50% to preserve the Battery's useful life.

How do I know my equipment is plugged in properly? The cords you have should light up at each end when properly plugged in.

Do I need to charge the Headset? The Auxiliary Battery will generally keep the Headset charged. However, if the equipment has not been used for multiple days, it is best practice to leave the Headset plugged into the 100W charging brick for 5-10 minutes to allow it to charge before use.

Troubleshooting / Reboot:

How do I restart/reboot the Headset? The small circular button above the right eye of the Headset is the restart button. To restart the Headset, hold this button down for about 10-15 seconds. You will see a screen appear with several options, but just keep holding the button down until the screen goes black. Once the screen goes completely black, you can let go, and the Headset will restart.

How do I exit the Mynd Software if I need to troubleshoot? The same button as above also serves as the menu button and is above the right eye. If the user taps the button once a menu will appear. The user can now navigate back to the HTC Vive home screen.

Adjusting the Headset:

How do I adjust the focus? There are numbered dials, called "diopters" for focusing each eye, numbered 0-6. To adjust the diopters, remove the fabric "Face Gasket" on the inside of the Headset. Now rotate the diopters to your preferred setting. 0 is the default view. If you wear the Headset over your prescription glasses, you will likely find the clearest view at 0. If you'd like to remove your prescription glasses, you may find that a different number setting gives you a clearer image. Once done, place the Face Gasket back on the inside of the Headset.

How do I adjust the image placement? If at any time, you find that the "center" of the screen is no longer directly in front of you, or if you feel that the screen appears "tilted" or otherwise uneven, you can reset the view. Look down to your left at the "Reset View" button, select it with the white dot, and follow the on-screen directions.

How do I adjust the volume? There is a volume button on the Headset above the left eye. You can toggle this button up or down to adjust the sound that comes from the small speakers in each temple of the Headset.

Can I use headphones? We recommend using the speakers built into the Headset. However, if you are trying to limit any external sound/noise you can connect Bluetooth headphones to the Headset. To do this we recommend calling Mynd Technical Support who can walk you through how to access the Headset Bluetooth settings.

Power Down / Sleep mode:

How do I power the system down? Your Headset will power up and stay on if connected to the Auxiliary Battery. To power down the Headset, simply unplug the Battery from the Headset. Please make sure to unplug the Headset from the Battery after each use. Otherwise the Battery may drain.

Will my Headset shut off automatically if I don't unplug the Battery? No - Sleep-mode has been deactivated so we recommend ALWAYS unplugging the Battery when not in use. DO NOT leave the Headset upside down as there is a risk this will block the vent on the top of the Headset. If the vent is blocked while the Headset is powered on, there is a risk that the Headset can overheat.

Content and Software Updates:

Can I get software updates to my system? The Veterans at Home product is built for use in an offline environment, meaning that software and content updates are not automatic. If you would like to inquire about content and software updates, please contact the Mynd Technical Support team for assistance.



Scan the QR code or visit www.MyndImmersive.com/quickstart for instant access to valuable support materials that will enhance your experience.